



ROCK THE CLOCK WITH US

Volunteer FAQs



CAN I SIGN-UP A GROUP OF VOLUNTEERS?

Yes, if you have a group of 15 or more please contact us at 216.505.0929 or volunteer@clevelandsports.org. We'll be able to walk you through specific group requirements when it comes to volunteering for the 2021 NFL Draft.

WHO CAN I REACH OUT TO IF I HAVE QUESTIONS ABOUT MY VOLUNTEER STATUS?

If you have a question, feel free to reach out to us at volunteer@clevelandsports.org.

I'M HAVING TROUBLE WITH THE SIGN-UP SYSTEM. WHO CAN I REACH OUT TO FOR HELP?

We're so sorry to hear that; please contact us at volunteer@clevelandsports.org and we'll be able to assist you with the volunteer sign-up process.

WHAT IF THE 2021 NFL DRAFT ISN'T IN PERSON?

The 2021 NFL Draft continues to be planned as a live event utilizing social distance guidelines. We are in constant communication with the NFL and will work in close partnership with our host committee to remain flexible and respond to changes that may be necessitated by the ever-changing COVID-19 landscape.

WHAT PRECAUTIONS ARE YOU TAKING TO ENSURE VOLUNTEER SAFETY?

The safety of all involved, including our valued volunteers, is our utmost priority. We will strictly enforce all social distancing guidelines as set forth by local and state health officials. Should these guidelines be necessitated, all volunteers, staff and attendees involved in the 2021 NFL Draft will be well-versed in and required to adhere to all health and safety protocols.

WHAT IS EXPECTED OF ME AS A VOLUNTEER?

We ask our volunteers to be passionate about our city and the game. Please be outgoing, friendly and professional as we're representing the NFL and The Land.

Sports are hard work, but also fun. With that in mind, we ask our volunteers to come ready to learn and able to help our visitors. You may receive a lot of questions as a volunteer, but don't worry, we'll provide you with the tools to help answer accordingly based on your area of responsibility.

If you sign-up, please make sure you can commit. We'll ask you to complete all shifts in which you're assigned. This event's success is paramount to our incredible volunteer base.

We ask that you be flexible, we may need to move you around to the areas of greatest need.

Finally, stay hydrated, fuel up, and enjoy this experience!

Full training details will be provided closer to the 2021 NFL Draft so that you feel prepared and ready to tackle your shift.

WHO CAN SIGN-UP TO BE A VOLUNTEER/WHAT ARE THE QUALIFICATIONS?

Are you an avid football fan? Have a passion for all things CLE? Then you've come to the right place. If you're at least 18 years of age and love this city and the great sport of football, we'd love to have you as part of our volunteer team.

Volunteer opportunities are open to the general public and a great way for our community to get involved with the 2021 NFL Draft.

In order to be a volunteer, not only do we ask that you bring the positive attitude our visitors are used to being welcomed with, but that you be at least 18 years of age.

Based on your position, there may be additional requirements which will be listed during the sign-up process much closer to the 2021 NFL Draft. For example, certain volunteer positions may require lifting, standing, and being on your feet for a set amount of time. Specific requirements will be listed in the position description before you sign-up for your volunteer shift.

We can accommodate all volunteers' capabilities and will work with you to ensure you are comfortable in your assigned role. If you have any questions, please contact us at volunteer@clevelandsports.org.

Please see "WHAT IS EXPECTED OF ME AS A VOLUNTEER?" for more information.

WHAT IS THE TIME COMMITMENT?

Our volunteer time commitment varies on the type of position. Generally, NFL Draft Experience volunteers can expect shifts from a 4.5 to 5.5-hour commitment. Our Cleveland Ambassadors can expect a 4 to 5-hour commitment.

CAN I VOLUNTEER WITH MY FAMILY OR FRIENDS?

Although we cannot guarantee family and friends will be volunteering together, we do encourage families and friends to sign-up for the same day and shift(s) by creating individual profiles on the [interest site](#) for each person.

Since volunteers for the NFL Draft Experience will be assigned to areas within the event, the NFL's on-site crew will try to honor any requests of individuals who would like to work near their family and friends.

WILL HOUSING BE PROVIDED TO OUT OF TOWN VOLUNTEERS?

Unfortunately, we are not providing housing to our out of town volunteers. However, we ask you visit [Destination Cleveland's Where to Stay](#) to aide our out of town helpers when it comes to suggestions for hotels and overnight stays in Northeast Ohio.

WILL TRANSPORTATION BE PROVIDED OR IS THERE COMPENSATION FOR PARKING?

We are working hard to provide transportation options or suggestions for volunteers to access Downtown Cleveland during the 2021 NFL Draft.

As it currently stands, we are still working on final travel details and will provide updates to our volunteers as this information comes available.

WILL I GET GEAR FOR VOLUNTEERING?

Our volunteers will be outfitted with gear! Depending on whether you sign-up for the NFL Draft Experience or to be a Cleveland Ambassador, the gear may look different. Rest assured; you'll be on brand.

WILL MEALS BE PROVIDED?

Yes, we will provide food, snacks and beverages to both our NFL Draft Experience and Cleveland Ambassador volunteers. We want to ensure our volunteers are hydrated, fueled up and able to enjoy their experience!

WHAT VOLUNTEER POSITIONS ARE AVAILABLE?

Numerous volunteer positions are available within the NFL Draft Experience and as Cleveland Ambassadors. Examples of these positions within the NFL Draft Experience may include NFL OnePass Team (photos/registration), Draft Ambassadors Team (welcoming guests), Game Ambassadors (specific activations in the NFL PLAY 60 Zone) and Volunteer HQ (runners and registration).

As a Cleveland Ambassador, you will oversee welcoming visitors to our community. Examples of these positions include greeting guests at the airport, a warm welcome at the Downtown hotels and wayfinding on the city sidewalks to aide our guests in directions and libations suggestions. We will have more details as we get closer to the 2021 NFL Draft and will give our volunteers who sign-up through our [interest site](#) the first opportunity to choose open positions.

Please know that all volunteer positions are subject to change.

WHEN WILL I BE ABLE TO SIGN-UP FOR A SPECIFIC POSITION?

Specific positions will become available much closer to the 2021 NFL Draft. Sign-up through our [interest site](#) in order to be one of the first to know about open positions.



Cleveland